

Karen Dental Laboratory Remake Policy

Remake **charges** will be applied under the following circumstances:

- Shade is different from the original.
- New bite or impression is different from the original.
- Requested a new impression but you asked us to proceed without one.
- Requested a new bite but asked us to proceed without one.
- Requested a try-in but you asked us to proceed without one.
- Requested restorative materials are different from the original order.
- Requested restorations are different from the original order.
- Original dental restoration is not returned.
- Advises you the quality of the order cannot be guaranteed but you asked us to proceed anyway.